

OAKTON® TECH TIPS

Low Battery Message

Tech Tip #5 ©1997

On rare occasions, an Oakton® Testr™ may seem to be defective because the display fades, does not come on at all, or the "E1" auto diagnosis error message for low battery condition appears even when the batteries are new. Since most OAKTON Testrs have an automatic shut off feature to conserve batteries, these problems are not necessarily the result of low batteries. Instead they may be the result of poor electrical contact with the Testr that results from oily, waxy, or dirty coatings on the batteries.

To correct this, use a pencil eraser or screw driver blade to rub or scrape these coatings off the batteries and the contacts. Reinstall the batteries and try operating the Testr again. This procedure will, in many cases, help customers keep Testrs working and reduce the number of customer returns.

OAKTON Instruments

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